

# ARTIFICIAL INTELLIGENCE & NATURAL LANGUAGE PROCESSING

## IN THE FINANCIAL MARKETS



**ARTIFICIAL INTELLIGENCE** is transforming the financial services industry by helping to streamline and enabling quicker and more efficient trading and settlement.

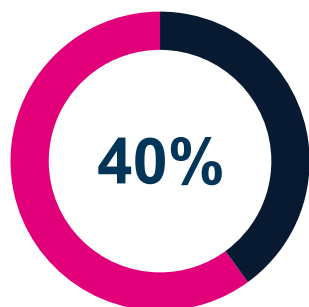


**NATURAL LANGUAGE PROCESSING (NLP)** is the ability of a computer program to understand human language as it is spoken. Examples of NLP applications are chatbots, text analytics, voice assistants and voice recognition.



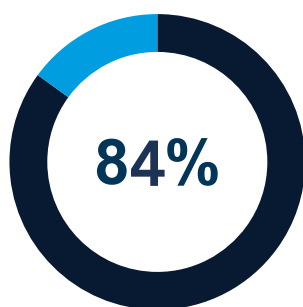
**DEEP LEARNING** consists of the use of complex artificial neural networks to develop analytics models. Deep learning techniques are especially useful for image processing, natural language processing and speech recognition tasks.

Source: Smart Data for Finance, CDW White Paper



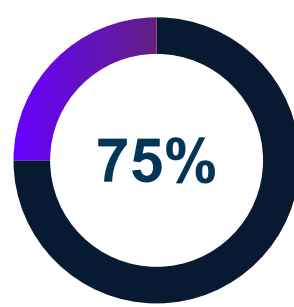
AI TECHNOLOGY CAN ENHANCE BUSINESS PRODUCTIVITY BY UP TO 40%

Source: Accenture



84% OF GLOBAL BUSINESS ORGANIZATIONS BELIEVE THAT AI WILL GIVE THEM A COMPETITIVE ADVANTAGE

Source: Statista, 2017 Artificial Intelligence Statista study



75% OF FINANCIAL INSTITUTIONS WILL CONSIDER USING AI WITHIN 18 MONTHS

Source: The Financial Brand, "Competitive Survival in Banking Hinges on Artificial Intelligence," October 2017



## IPC AND GREENKEY TECHNOLOGIES AI for Sales and Trading

- Enabling trading strategies across all asset classes
- Delivering valuable insights
- Converting of complex audio into usable data to automate and analyze tasks such as:



POPULATING CRM SYSTEMS



WRITING AND SORTING CALL NOTES



CONSUMING VOICE AS DATA



SURVEILLANCE & SUPERVISION



QUOTE CAPTURE



TYPING INSTANT MESSAGES



TRANSCRIBING VOICE TO TEXT



TRADE RECONSTRUCTION

The value of the **NLP MARKET** is **PROJECTED TO GROW TO \$13.4B by 2020**

Source: Markets and Markets, (2016) "Natural Language Processing by Market Type, Technologies, Development, Vertical and Region"

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